

- Catalogue product search
- Price and availability
- Order placement
- Order acknowledgement
- Order status and search
- Accounts payable ageing
- Invoice history and reprint capability

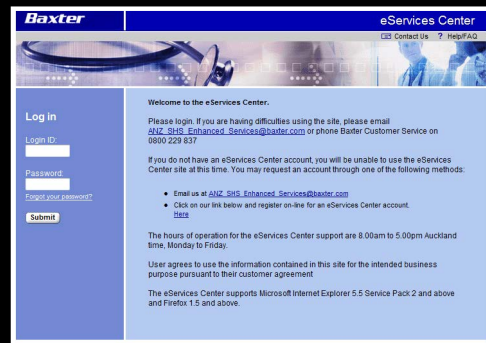
# Customer Self-Service



Baxter's Customer Self-Service solution is available 24/7, and is offered free of charge to all Baxter customers with an internet-accessible computer.

Baxter continues to increase the functionality of Customer Self-Service to keep up with the changing needs of customers. The following e-Business transactions are currently supported:

- Catalogue product search
- Price and availability
- Order placement
- Order acknowledgement
- Order status and search
- Accounts payable ageing
- Invoice history and reprint capability



Any code which is approved for sale in Australia or New Zealand\*, and is routinely stocked in Baxter's warehouse network, can be ordered via the Customer Self-Service solution.

Registration is easy and takes just a few minutes.

Register online at <https://www.ecomm.baxter.com/csse1/welcome.do>

\*Please note that unregistered/special access products, and compounded products supplied through Baxter's Pharmacy Services, are not orderable via the self-service solution.

<b>AUSTRALIA</b>	•	<b>NEW ZEALAND</b>
1 Baxter Drive,	•	33 Vestey Drive
Old Toongabbie	•	Mt Wellington
NSW, 2146	•	Auckland, 1006
(02) 9848 1111	•	(09) 574 2400